

HP Maintenance Message Reset Methods

To clear the Maintenance Service Message from the LCD display:

HP IIISi Printers:

1. Press **ONLINE** until the light goes off
2. Hold down **MENU** until **PCL CONFIG MENU** appears
3. Press the **MENU** key until **SERVICE MSG=ON*** appears
4. Press the **+** or **-** key to change display to **SERVICE MSG=OFF**
5. Press **ENTER/RESET MENU** key to turn message off, the ***** should appear, then press **ONLINE**

HP 4Si Printers:

1. Press **ONLINE** until the light goes off
2. Press **MENU** until **CONFIG MENU** appears
3. Press the **ITEM** key until **SERVICE MSG=ON*** appears
4. Press the **+** or **-** key to change display to **SERVICE MSG=OFF**
5. Press the **ENTER** key to turn message off, the ***** should appear, then press **ONLINE**

HP 5Si:

1. Press **MENU** key 4 times for **CONFIG MENU**
2. Press **ITEM** to display **SERVICE MESSAGE=OFF**
3. Press **ENTER**
4. Press **ONLINE**

HP 4000/4050/4100/5000 Printers:

1. Turn the printer off
2. Hold down the left side of the **ITEM** and **VALUE +/-** keys, turn the printer on and wait until **RESET MAINTENANCE COUNT** is displayed and then release the keys

HP 4500/4550 Printers:

1. Turn the printer off
2. Hold down the **CANCEL JOB** and **SELECT** keys and turn the printer on, then wait until the display goes blank and the three LED's come on
3. Press the right side of the **MENU** key, then press the **SELECT** key
4. You will enter **SERVICE MODE** after the normal test completes
5. Press the **ITEM** key until the **FUSER MAINTENANCE COUNT** appears
6. Press **VALUE +/-** to change to zero
7. Press **SELECT** to save
8. Press **GO**; the printer should return to **READY**

HP 8000/8100/8150 Printers:

1. Press the **MENU** button until the display reads **CONFIGURATION MENU**
2. Press the **ITEM** button until the display reads **SERVICE MESSAGE = ON/OFF**
3. Select **OFF***
4. Press **SELECT** to save

5. Turn printer off
6. Hold the **VALUE MINUS** and **ITEM MINUS** buttons while turning the printer back on Hold buttons down until display reads **RESET MAINT/COUNT** and then release both buttons

HP 9000 Printers:

1. Turn the printer off
2. Press and hold the **CHECK** key
3. Power on the printer
4. Release the **CHECK** key after all three lights come on The display should read **SELECT LANGUAGE**
5. Press the up arrow until **MAINTENANCE KIT** is displayed, then press the **CHECK** key again and the maintenance kit count has been reset

HP Color LaserJet 4500/4550 Printers (TRANSFER KIT RESET):

1. Press the **MENU** button until the **RESETS MENU** is displayed
2. Press the **ITEM** button until **TRANSFER KIT SELECT IF DONE** is displayed
3. Press the **SELECT** button

HP Color LaserJet 4500/4550 Printers (FUSER KIT RESET):

1. Press the **MENU** button until the **RESETS MENU** is displayed
2. Press the **ITEM** button until **FUSER KIT SELECT IF DONE** is displayed
3. Press the **SELECT** button
4. Press the **GO** button to return to **READY**

HP Color LaserJet 4600 Printer (IMAGE TRANSFER KIT (ETB) RESET):

1. After Maintenance is performed, the display should read **NEW TRANSFER KIT =**
2. Press the down arrow to highlight **YES**, then press the **CHECK** button to reset Or enter **CONFIGURE DEVICE** in menus, choose **RESETS** then **RESET SUPPLIES**, choose **NEW TRANSFER KIT** and select

HP Color LaserJet 4600 Printer (FUSER KIT RESET):

1. After Maintenance is performed, the display should read **NEW FUSER KIT =**
2. Press the down arrow to highlight **YES**, then press the **CHECK** button to reset Or enter **CONFIGURE DEVICE** in menus, choose **RESETS** then **RESET SUPPLIES**, choose **NEW FUSER KIT** and select

HP Color LaserJet 8500/8550 Printers (TRANSFER KIT RESET):

1. Press the **MENU** button until the **RESETS MENU** is displayed
2. Press the **ITEM** button until **RESET TRANSFER LIFE COUNT** is displayed
3. Press the **SELECT** button to reset, then **GO** to return to **READY**

HP Color LaserJet 8500/8550 Printers (FUSER KIT RESET):

1. Press the **MENU** button until the **RESETS MENU** is displayed
2. Press the **ITEM** button until **RESET FUSER LIFE COUNT** is displayed
3. Press the **SELECT** button to reset

Press the **GO** button to return to **READY**